

ESSENTIALS FOR LIVING®

STAR INTERNATIONAL® FURNITURE, INC.

ORIENT EXPRESS FURNITURE®



LOTUS COLLECTION | SPECIAL CONSIDERATIONS

Hive Coffee & End Table

Lotus Collection products are made with natural stone, antiqued metals, painted finish and reclaimed wood. These products include unavoidable **variation in color, texture, uneven grain, blemishes, scratches, marks, and cracks**. These features are not defects, but rather the material's natural characteristics. By ordering products from this collection, you accept the characteristics unique to each item and agree that no claims will be approved regarding these natural variations. Special care should be taken to protect these natural finishes.



HIVE END TABLE
1871.DBRZ
Distressed Bronze



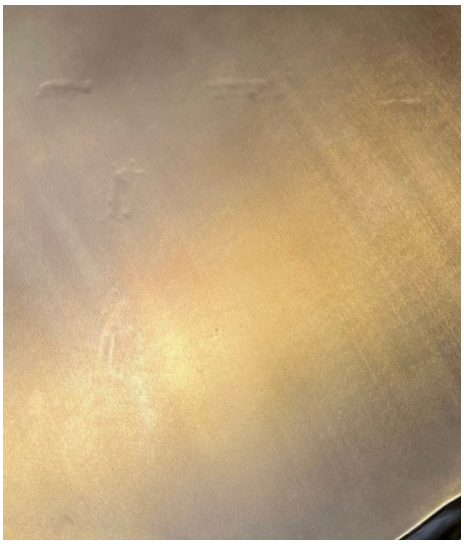
HIVE COFFEE TABLE
1870.DBRZ
Distressed Bronze

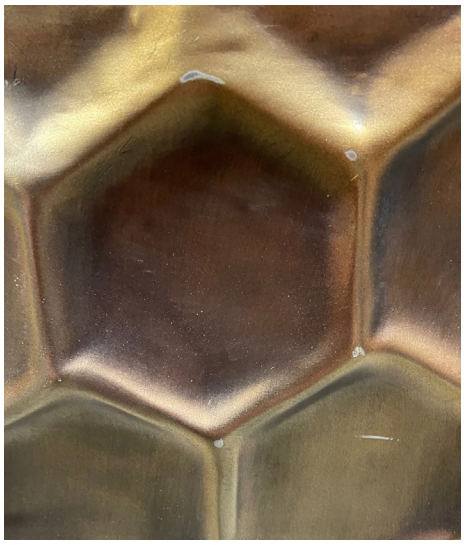
Your Hive Product May Include:

- Metal Indentations
- Small scratches or scuff marks
- Uneven hammered effect

Example Photos:







Floor samples, closeouts, and clearance items are considered "as is" and are final sale. These "as is" items are not eligible for return. No claims will be opened for these items. Essentials For Living claims decisions are final and based on current terms and conditions. No credit will be issued for rejected or unauthorized returns.

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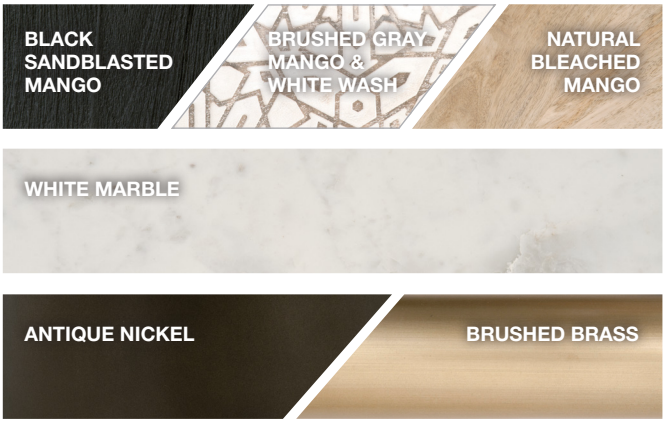
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LOTUS COLLECTION
MATERIAL CARE GUIDE



Solid Hardwoods

Material Characteristics:

These furniture items are crafted mostly from hardwood. Each piece is hand-made and hand-finished, which adds character. You will notice that top surfaces are slightly rippled. This, along with natural features such as knots, uneven grain, cracks and color variation, which occur in real wood, ensure that each piece is unique. Wood is a beautiful natural mineral and it's unique properties should not be mistaken for flaws given that they do not affect the piece's performance.

Care & Maintenance:

Exercise caution when moving furniture as dragging, dropping or leaning pieces may cause damage to the joints. Avoid sharp objects from coming into contact with your furniture as scratching may occur. It is essential that your furniture is positioned on a level surface to ensure doors hang correctly and open smoothly. If doors fail to operate smoothly, or the product is moved, levelling should be rechecked.

All timber will display movement from season to season because of changes in the atmospheric temperature and humidity. This can result in light cracking of the wood and should be considered a normal characteristic of wood. Avoid exposing your furniture to excessive heat as this can cause severe cracking. A minimum of 45cm of clearance from heat sources is advised.

Direct sunlight will cause the color of wood to change, even if it has been waxed or polished. Never place hot dishes or cups directly onto wooden surfaces. Use coasters and table mats for protection. Prolonged use of hot electrical equipment, such as a television or lamp on top of the furniture may also cause scorching of the wood.

To maintain the appearance of your furniture, we recommend regular dusting with a soft cloth, preferably lint-free. A beeswax furniture polish from a reputable supplier may also be used. The repeated use of a silicone-containing polish is not recommended as it will lead to a build-up of silicone film, altering the appearance of the piece. Avoid spilling all liquid types onto your furniture as this may stain if not immediately attended to.

Natural Marble

Material Characteristics:

Natural features such as veins, swirls and color variation which occur in real marble ensure that each piece is individual. Each piece will have a slightly different natural pattern. Variations in color shading and grain can easily occur within the same product – this is a normal feature of natural marble furniture and should not be mistaken as a flaw.

Care & Maintenance:

Despite its strength and durability, natural marble is not immune to small chips and cracks if impacted or scratched with hard objects, particularly on exposed edges. Take care when moving the furniture as dragging pieces across the floor or dropping

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may cause damage to the joints. Never place hot dishes or cups directly onto a marble surface. Use coasters and table mats for protection. For general cleaning purposes, we recommend the periodic use of a lint-free duster or a slightly damp cloth only. Never clean with harsh chemical cleaners or with anything abrasive and avoid scrubbing, as it could compromise the surface finish. The repeated use of a silicone-containing polish is not recommended as it will lead to a build-up of silicone film altering the appearance of the piece. Take care to avoid spilling any type of liquid onto the marble surface as it will stain. If this should occur, please attend to it immediately. Any acidic liquids such as red wine or vinegar should be wiped-up right way using a dry cloth. Acidic liquids given time can etch into marble and leave a mark.



Metals

Care & Maintenance:

If your furniture features metal fittings, steel or accessories, then they will have been finished with a fine layer of lacquer for protection. This layer of lacquer protects the metal finish from exposure to the atmosphere and will ensure it maintains its bright shine. Therefore the metal does not need to be polished. Please exercise care to ensure the lacquer is not chipped, scratched or broken down chemically. If the lacquer is damaged the metal is susceptible to oxidation in the atmosphere.

To prolong the life of the lacquer it is advised that the item is gently cleaned with soapy water only. To do this, you should only get the lacquered metal wet enough to clean the surface, then wipe with a clean wet cloth and dry thoroughly. You may also regularly dust the metal with a soft cloth.



Painted Finishes

Care & Maintenance:

For general cleaning, use a slightly damp, lint-free cloth to wipe off any dust at least once a week. Be careful if using furniture cleaners as some may contain chemicals that can damage the paint. Do not let the furniture become overly wet as it can leave marks, especially with alcoholic drinks and make up remover. If you want to keep items on top of the furniture, make sure they will not damage the painted surface. For example, use felt backing when placing heavy items on the furniture. The use of coasters and table mats is recommended for finish protection.



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